

As a company of the VORWERK family-entrepreneurs, we set high standards in quality and responsibility in our dealings with our customers, society, our employees and business partners.

The four corporate values (appreciation, collaboration, professionalism, innovation), which hectas has developed and implemented in collaboration with its employees, form a key basis and support the quality, environmental, industrial safety and health safety policy.

1.1 Quality and customer proximity

Together with our customers, we develop solutions in the service sector for their core business and real estate, whereby the focus is on specific customer requirements. We align our company towards constantly querying our customers' requirements and adapting our services as required.

Our performance benchmark entails meeting the quality demands and individual needs of our customers with the aim of continuously improving them.

We regard our suppliers as business partners when it comes to solving joint tasks. We deal with our competitors in an open and fair manner.

We regard our customers' satisfaction as a benchmark for our success. Our most important goals are service quality and loyalty to deadlines, optimum services and good value for money in every assignment.

Furthermore, we are committed to implementing our quality goals and continuously improving the effectiveness of our quality management system to ISO 9001.

1.2 Environment and conservation of resources

hectas acknowledges its commitments towards the environment in its capacity as a responsible member of the society to which we offer our services. We are confident that forward-looking action will enable us to find the better solutions for the future.

Our services and activities are designed in such a way that the relevant environmental legislation is complied with or even exceeded. Environmental matters are taken into consideration for each service as early as the development phase and they represent a selection criterion for suppliers and business partners. We work continuously at improving our environmental performance and implementing our environmental goals, whereby our environmental policy and the requirements of the ISO 14001 form the basis for our processes.

We reduce and avoid the consumption of hazardous substances wherever possible and monitor any use thereof. We optimise our operational transport performance in terms of energy use and consumption of resources. We design administrative processes to be low-paper.

1.3 Industrial safety and health safety

Our employees form the foundations on which our company is built. Their competencies and qualifications, their motivation and personal well-being are decisive when it comes to achieving our goals.

Quality, Environmental, Industrial Safety & Health Safety Policy

Compliance with the statutory and professional association requirements in industrial and health safety is the minimum on which our efforts are based. We aim to eliminate hazards in order to prevent accidents and work-related illness. Industrial and health safety is to be continuously improved for all employees taking consideration of our safety packages in accordance with ISO 45001 and SCC.

Through education and training as well as regular consultation of and involvement by our employees and, where applicable, their representatives, we sensitise our employees and strengthen their awareness, acceptance and skills in an effort to implement our basic principles.

Our goal is to continuously improve industrial safety in our company. This means consistently and continuously improving industrial safety and health safety as well as minimising the possible HSW risks (HSW = health and safety at work).